Essential Leadership Skills

**Audience**
This management course is aimed at new or soon to be appointed team leaders, supervisors and managers who have never attended leadership training before.

**Outcomes**
In a typical program participants learn how to:
- Set clear goals, prioritise and work smartly
- Shape and flex their leadership style
- Lead a virtual team
- Delegate effectively
- Build trust
- Manage performance in their team
- Give feedback that motivates
- Coach people
- Build a motivated and collaborating team.

**Tailored group training - in-house or through virtual workshops**
Ask us how we will tailor this program to your organisation or team.
Benefits are that we tailor the:
- **Content** to suit your organisation’s needs.
- **Delivery** to reflect your procedures, values, examples and terminology, which encourages participants to apply their new skills in their roles.
- **Duration** to suit the availability of your team members and your budget.

**Request a quote**
Please call 1300 655 098 to ask us how we can tailor a program to your needs.
Alternatively, email us at info@icml.com.au or start a ‘chat’ on our website icml.com.au.
Virtual Workshops

We deliver programs in interactive, live online workshops, accessible from a device anywhere.

**Highly impactful learning**
- Replicating face-to-face workshop experiences through conferencing technology.
- Using extra features for engagement: polls, quizzes, chat, electronic whiteboard.
- Learning in multiple shorter bursts – allowing practice between sessions.

**Benefits of virtual workshops**
- Attend the training from the comfort of home or personal workstation.
- No travel time or expenses.
- Multiple short sessions – less impact on work.

**Simple access**
- You need: a device with camera and a quiet place.
- No software needed.
- Click on a link to gain access.
- Works on any personal device and most corporate systems.

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