

Duratio	n		February	March	April	May	June	July	August	September	October	November	December
2x 3hr	*	Assertiveness Skills	Tue 15 & 22			Mon 23 & 30			Fri 26 Aug	& Fri 2 Sep	Thu 27 Oct	& Thu 3 Nov	
2x 3hr		Coaching for Performance	Thu 3 & 10			Thu 5 & 12		Wed 20 & 27			Wed 19 & 26		
2x 3hr		Communicating with Impact	Mon 14 & 21			Wed 11 & 18			Fri 12 & 19			Tue 29 Nov 8	& Tue 6 Dec
2x 3hr	23	Courageous Conversations		Fri 18 & 25			Mon 20 & 27		Fri 9 & 16			Thu 24 Nov 8	& Thu 1 Dec
2x 3hr	C.	Delivering Exceptional Customer Service		Wed 9 & 16		Wed 25 May 8	Wed 1 Jun		Wed 17 & 24			Thu 10 & 17	
2x 3hr	12	Developing High Performance Teams		Thu 10 & 17		Tue 17 & 24		Tue 19 & 26			Wed 5 & 12		
2x 3hr	a	Effective Business Writing	Fri 4 & 11		Fri 29 Apr 8	Fri 6 May		Fri 22 & Thu 28			Fri 7 & 14		Fri 2 & 9
2x 3hr	<b>10</b>	Emotional Intelligence		Fri 11 & 18			Tue 7 & 14		Mon 22 & 29		1 1 1 1	Fri 18 & 25	
2x 3hr	<b>.</b>	Essential Leadership	Fri 25 Feb 8	k Fri 4 Mar		Thu 19 & 26		! ! ! ! !	Tue 16 & 23			Tue 15 & 22	
2x 3hr		Finance for Managers		Wed 2 & 9		Fri 27 May 8	Fri 3 Jun	1		Thu 1 & 8	 	Fri 4 & 11	
2x 3hr	Ó	Influencing and Negotiating		Tue 1 & 8		Tue 3 & 10			Wed 3 & 10			Mon 7 & 14	
2x 3hr		Leading Change	Thu 17 & 24		Wed 27 Apr	& Wed 4 May		Thu 14 & 21			Tue 4 & 11		
1x 3hr	္မီ	Leading & Managing Virtual Teams	Wed 2			Fri 13			Tue 2			Tue 29	
2x 3hr	121	Managing Conflict		Thu 24 & 31			Tue 28 Jun 8	Tue 5 Jul	Wed 31 Aug	& Wed 7 Sep		Mon 21 & 28	
2x 3hr	<u> </u>	Presenting with Confidence	Fri 18 & 25			Mon 9 & 16			Mon 8 & 15			Wed 16 & 23	
2x 3hr		Project Management Essentials		Tue 15 & 22			Wed 15 & 22			Wed 14 & 21			Wed 7 & 14
2x 3hr		Resilience and Dealing with Change		Wed 16 & 23			Thu 16 & 23		Thu 11 & 18		Tue 18 & 25		
2x 3hr		Speak Up, Be Heard and Feel Confident	 	Wed 30 Mar	& Wed 6 Apr		Fri 10 & 17	1 1 2 1 1 1		Mon 5 & 12	1 1 2 1 1 1	Mon 28 Nov &	Mon 5 Dec
2x 3hr		Time Management - Working Smarter	Thu 24 Feb 8	k Thu 3 Mar			Thu 2 & 9	i i i	Tue 30 Aug	& Tue 6 Sep		Fri 25 Nov 8	Fri 2 Dec
1x 3hr		Working Productively from Home	Wed 9			Mon 23			Tue 9			Thu 8	
2x 3hr		Writing Winning Tenders and Proposals		Fri 25 Mar	& Fri 1 Apr			Fri 8 & 15			Fri 21 & 28		